



Rishikesh Tuniki <rishikesht@aumtech.io>

Update on Port 108 Resolution & API Authorization Issue

4 messages

Rishikesh Tuniki <rishikesht@aumtech.io>

To: Raghuvira D Reddys <bvmcore@aumtech.io>

Cc: Madhusudana Akkasali <madhua@aumtech.io>, Madhu Kampati <Madhuk@aumtech.io>, SwarnaLatha Bothu <swarnalatha@aumtech.io>, Challa Bahiru <chala.bk@aumtech.io>

Hi Raghu Sir,

The port 108 issue has been resolved by Bahiru, and the service is now up and running successfully.

However, we are currently facing an issue where the **API keys are getting rejected with a "Not Authorized" response**. This error usually occurs when the API keys are incorrect or invalid.

The screenshot shows the Postman interface with the following details:

- Collection:** DentPalDevelopment / Patients Copy
- Request Type:** GET
- URL:** http://180.149.32.108:30223/api/v1/commlogs
- Headers (7):**
 - Postman-Token (checked)
 - Host (checked)
 - User-Agent (checked)
 - Accept (checked)
 - Accept-Encoding (checked)
 - Connection (checked)
 - Authorization (checked)
- Body:** JSON response: 1. "Not Authorized."

In this case, the **same API keys are working correctly in local, 104, and 105 environments**, so the issue does not appear to be with the keys themselves. Since the service is installed and This item is a **dependency on Thuan's work**, so we would like to **resolve this as quickly as possible**. We may need to **reach out to OpenDental support** to investigate why valid API key: Please let us know how you'd like us to proceed.

--
Tuniki Rishikesh
TechLead,
AUMTECH

Rishikesh Tuniki <rishikesht@aumtech.io>

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Thu, Jan 8, 2026 at 11:09 AM

Hi Raghu Sir,

Following up on the API authorization issue discussed earlier.

1/8/26, 11:29 AM

aumtech.io Mail - Update on Port 108 Resolution & API Authorization Issue

Since this issue is a critical dependency for Thuan's ongoing work, it is important that we resolve it at the earliest to avoid further blockers. As the service is running fine and the same API keys work in other environments, timely investigation (possibly with OpenDental support) would help us move forward without impacting dependent tasks.

Please let us know the next steps or if we should proceed with reaching out to OpenDental support.

Tuniki Rishikesh
TechLead,
AUMTECH
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What was the Opendental portal link for registerign the keys

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Hi sir,

This is the opendental link for creating the customer keys
<https://api.opendental.com/portal/>

Tuniki Rishikesh
TechLead,
AUMTECH
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